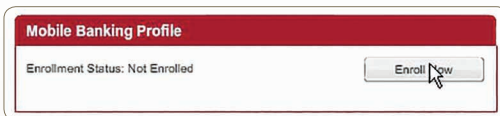




Enroll for Mobile Banking

The ultimate on-demand service right at your fingertips.

- 1 Mobile Banking is available to anyone currently enrolled in our Online Banking service. Visit our website and log in to Online Banking.
- 2 Locate the Mobile Banking Profile under the person icon at the top and begin the enrollment process.



- 3 Read and accept the Terms and Conditions.
- 4 Select the services you would like to use to access your information. Options include a downloadable app, mobile browser, text messaging and alerts.

| | |
|--|---|
| <p>Downloadable Apps Get a customized app for your device that provides an intuitive and rich user experience consisting of easy-to-navigate screens and menus. Receive all the benefits of mobile browser banking enhanced by your device's unique features.</p> <p>For your phone View screenshot On your device, open Google Play or the App Store and search for Bank of Botetourt, or click on either of the download images below. On your mobile? Click the appropriate icon to go directly to the store.</p> <p>Available on the </p> <p>OR Send me the download link via text message to this number: <input type="text"/> <input type="button" value="Send"/></p> | <p>Other Services Please select the services required and click continue to register.</p> <p><input checked="" type="checkbox"/> Mobile Browser (I'd like to receive a link to Browser Banking.) View screenshot Why Use Mobile Browser Banking? Get full and extended mobile banking capabilities on your web-enabled device. Provides an optimal banking experience with a look and feel that is similar to PC-based online banking in a site designed to fit neatly into your device screen.</p> <p><input checked="" type="checkbox"/> Text Messaging (I'd like to use text banking services.) View screenshot Why use text banking? Send text commands (such as BAL) to your bank from your SMS-enabled phone to inquire about bank account balance and transaction history information. Receive text message responses directly to your phone.</p> <p><input checked="" type="checkbox"/> Alerts (I'd like to receive text alerts.) View screenshot Why use Alert Banking? Include text message alerts with your mobile banking services to monitor your mobile banking accounts. Choose how you want to be notified of changes to account balances and personal information. (Select at least one other mobile banking service.)</p> <p><input type="button" value="Continue"/></p> |
|--|---|

- 5 Select your time zone and choose nicknames for your accounts.
- 6 Enter your mobile phone number.
- 7 You will receive a text message with an activation code. Enter the activation code and click "Activate" (for text banking).

Download the App

To get the most out of our Mobile Banking service, download our app!

- 1 Go to your app store and search for Bank of Botetourt or BOB Mobile. Install the app. (Once installed, the app will appear as Bank of Botetourt for Android™ users and BOB Mobile for iPhone® users.) Some users may have to enroll via the Options tab within Online Banking prior to downloading the app.
- 2 Tap the app icon to log in. Enter your Access ID (same as Online Banking) and tap "Submit."
- 3 Correctly answer the security challenge question.
- 4 Enter your password to complete log in.

Bonsack Office

3801 Challenger Ave.
Roanoke, VA 24012
(540) 777-2265

Buchanan Office

19747 Main Street
Buchanan, VA 24066
(540) 254-1721

Cave Spring Office

3214 Electric Road
Springwood Park Suite 107
Roanoke, VA 24018
(540) 777-1035

Daleville Town Center Office

140 Town Center Street
PO Box 175
Daleville, VA 24083
(540) 992-4777

Eagle Rock Office

58 Railroad Avenue
Eagle Rock, VA 24085
(540) 884-2265

Fairfield Office

5905 N. Lee Highway
Fairfield, VA 24435
(540) 377-5270

LakeWatch

51 Firstwatch Drive
Moneta, VA 24121
(540) 719-1880

Lexington Office

65 East Midland Trail
Lexington, VA 24450
(540) 463-7224

Natural Bridge

9 Lloyd Tolley Road
Natural Bridge Station,
VA 24579
(540) 291-1881

Care Center

19800 Main Street
Buchanan, VA 24066
(540) 473-1173

Peters Creek Office

3130 Peters Creek Rd
Roanoke, VA 24019
(540) 777-2010

Salem Office

231 South College Avenue
Salem, VA 24153
(540) 444-2265

Troutville Office

5462 Lee Highway
Troutville, VA 24175
(540) 966-3850

Mobile Banking

Stay connected to your accounts on the go.



Bank of Botetourt
Taking Care of You

www.bankofbotetourt.com



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Bank of Botetourt
Taking Care of You

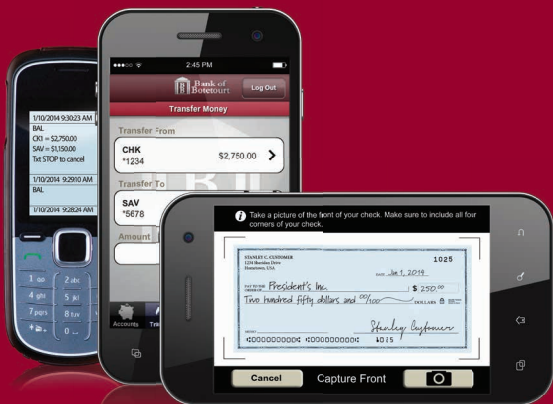
www.bankofbotetourt.com

Mobile Banking

gives you the flexibility you need to keep up with your account information on the go. So whether you are soaking up rays on the beach or stocking up at the supermarket, you'll still have access to your accounts via text messaging, your mobile phone with internet browser, or our downloadable app.



Scan this image to watch our video and learn all about Mobile Banking's powerful features.



TEXT BANKING

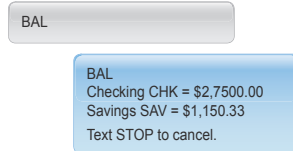
You don't need internet access on your phone to take advantage of Mobile Banking. With SMS text-enabled mobile phones you can:

- View your account balances
- View your transaction history
- Review text account alerts

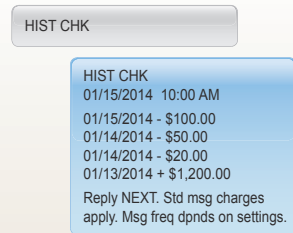
*Message and data rates may apply.**

View Account Balances and History

- 1 To see your account balances, text BAL to 31727. You will receive a text message showing your account balances.



- 2 To view your account history, text HIST followed by the nickname of the account to 31727. Use the nicknames you chose when registering for Mobile Banking. You will receive a text message showing the most recent transactions for that account.



MOBILE WEB BANKING

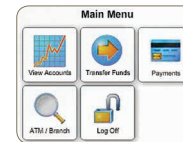
It gets even better if you have a phone with Internet access:

- Pay bills from your mobile phone
- Transfer funds between accounts
- Receive text account alerts
- View real-time account balances
- View transaction history
- Locate a nearby ATM

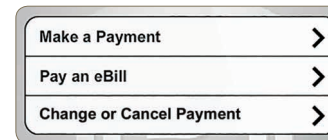
*Message and data rates may apply.**

Pay your Bills

- 1 Log in to your Online Banking account via your mobile browser or the private link we sent you when you enrolled for Mobile Banking, and tap the "Payments" icon.



- 2 Tap one of the following options:



- 3 Select a Biller. Review the Biller information on the next screen, and tap "Yes" to continue.
- 4 Select the account to pay the bill from, enter the amount and pay date you would like to send the payment, then tap "Next" to continue.
- 5 Review the payment, and tap "Yes" to complete your payment.



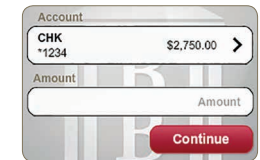
APP BANKING

Have a smart phone? There's an app for that, too. With our Mobile Banking app, you have access to all of the same powerful features as mobile web banking plus the ultimate convenience of being able to deposit checks into your account right from your smart phone with Mobile Deposit.

*Message and data rates may apply.**

Deposit Checks

- 1 Tap our app icon and log in.
- 2 Tap the "Deposits" icon from the menu, then tap "New Deposit."
- 3 Select the account to deposit into, and enter the amount of the check you are depositing. Then tap "Continue."



- 4 Take a photo of the front of your check, then tap "Use Photo" to continue. Repeat this process with the back of your check.



- 5 Review the deposit. If everything is correct, tap "Yes" to confirm the deposit.
- 6 It could take 2-3 days before credit is given. Confirm credit by checking your status under "View Deposit History." You must keep the check for at least 14 days before destroying the check.

* Mobile Banking is free, however you should contact your cell phone provider to find out what their charges are for web-enabled wireless capabilities and text messaging. You should also verify if your cell phone provider allows secure SSL traffic. Bank of Botetourt is not responsible for any fees or charges incurred on your mobile device for mobile banking usage.